

BRITEX SERVICE REQUEST FORM

The Britex Group
'Britex Place', Mirra Court
Bundoora Victoria 3083

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e sales@britex.com.au

a.b.n 83 004 309 737

Please Note No service shall commence without completion of this form in full, signed and returned to Britex via post, fax or email.

BRITEX INVOICE No#
(or delivery docket no.)

Date of Purchase
(or date of delivery)

____ / ____ / ____

CUSTOMER INFORMATION

Company Name

Contact Name

Date

Phone (BH)

Mobile

Fax

Address

Post Code

Email

PRODUCT INFORMATION

Trade Store

Tradesperson Name

Product

Code

QTY

Nature of Problem

PRODUCT LOCATION

Company Name

Address

Site Contact Name

Phone

INSTALLATION DETAILS

Licensed Plumber Name

Water Supply Pressure KPA

PSA

Water Supply Temperature

Hot Cold

Water Strainer / Filter Installed

Yes No

Installed by Licensed Tradesperson

Yes No

Installed to Manufacturer's Instruction

Yes No

Installed to Australian Standards

Yes No

CONDITIONS

A service fee of \$90.00 + GST per hour, inclusive of travel time will be charged for call outs that are deemed to be not covered by warranty (i.e. incorrect installation, non Britex product or if product is no longer within warranty period). Payment would be required on completion of the job, unless the job is deemed to be covered by warranty.

Please debit my card as follows (Note: Credit Cards may incur a 3% surcharge)

Mastercard Visa

CCV

Card Number

Expiry date ____ / ____

Agreement to above conditions:

Name _____ Date _____

Signed _____

OFFICE USE ONLY

Initiator

Date

Charge Customer Amount (\$)

Britex Amount (\$)

Claim No



melbourne | sydney | perth | adelaide | brisbane | darwin | hobart
new zealand | hong kong