

SERVICE REQUEST FORM

CUSTOMER

COMPANY NAME: _____
 DATE: _____ NAME: _____
 PHONE: _____ MOBILE: _____ FAX: _____
 ADDRESS: _____
 E-MAIL ADDRESS: _____

LOCATION OF PRODUCT

COMPANY NAME: _____
 ADDRESS: _____
 SITE CONTACT NAME: _____ PHONE: _____ MOBILE: _____

PRODUCT DETAILS

PRODUCT: _____ CODE: _____ QTY: _____
 PURCHASED FROM: _____
 DATE PURCHASED: _____ INVOICE No: _____
 NATURE OF PROBLEM: _____

PRODUCT INSTALLATION DETAILS

TRADESPERSON DETAILS: _____
 WATER SUPPLY PRESSURE Kpa: _____ PSI: _____
 WATER SUPPLY TEMPERATURE: _____ HOT _____ COLD
 INSTALLED BY LICENSED TRADESPERSON: _____ YES _____ NO
 INSTALLED TO MANUFACTURERS INSTRUCTION: _____ YES _____ NO
 INSTALLED TO AUSTRALIAN STANDARDS: _____ YES _____ NO

CONDITIONS

A service fee from \$75.00 + GST per hour will be charged for call outs that are deemed to be not covered by warranty (ie: incorrect installation, non Britex product or if product is no longer within warranty period)
 No service shall commence without completion of this form in full, signed and returned to Britex via post, fax or e-mail. Payment would be required on completion of job, unless job is deemed to be covered by warranty.
 Please provide Credit Card Details - Card Number, Exp Date and Full Name on the card.

Please debit my Credit card as follows

Mastercard Visa Amex NOTE: Credit cards may incur a 3% surcharge

Card Number

CCV/CVC/CSC Code Expiry Date _____

Cardholder's Name (name on card) _____ Date _____

Cardholder's Signature

AGREEMENT TO ABOVE CONDITIONS

NAME: _____ DATE: _____
 SIGNED: _____

OFFICE USE ONLY

INITIATOR: _____ DATE: _____
 CHARGE: CUSTOMER BRITEX
 AMOUNT \$ _____ AMOUNT \$ _____
 CLAIM No. _____

Melbourne (head office)
 Britex Place, Mirra Court
 Bundoora
 Victoria 3083
 Telephone (03) 9466 9000
 Fax (03) 9466 9044

Sydney
 Unit 11, 16-18 Northumberland Rd
 Taren Point
 New South Wales 2229
 Telephone (02) 9531 2100
 Fax (02) 9531 2800

Perth
 P.O. Box 294
 Beechboro
 Western Australia 6063
 Telephone 0424 185 309
 Fax (08) 9297 4083



National 1300 764 744

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Represented in all states of Australia, throughout Asia and the Pacific Regions.
 All product manufacturing by **BRITEX** can be adapted to suit your special application.
 Allow 5mm tolerance for setout dimensions given in these drawings. Details accurate at time of print.
 As **BRITEX** is always committed to improving on design and quality, it is possible that some details may alter without notice.