

BRITEX SERVICE REQUEST FORM

The Britex Group
'Britex Place', Mirra Court
Bundoora Victoria 3083

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e sales@britex.com.au

a.b.n 83 004 309 737

Please Note No service shall commence without completion of this form in full, signed and returned to Britex via post, fax or email.

BRITEX INVOICE No#
(or delivery docket no.)

Date of Purchase _____ / _____ / _____
(or date of delivery)

CUSTOMER INFORMATION

Company Name _____

Contact Name _____

Date _____

Phone (BH) _____

Mobile _____

Fax _____

Address _____

Post Code _____

Email _____

PRODUCT INFORMATION

Trade Store _____

Tradesperson Name _____

Product _____

Code _____

QTY _____

Nature of Problem _____

PRODUCT LOCATION

Company Name _____

Address _____

Site Contact Name _____

Phone _____

INSTALLATION DETAILS

Licensed Plumber Name _____

Water Supply Pressure KPA _____

PSA _____

Water Supply Temperature _____

Hot Cold

Water Strainer / Filter Installed _____

Yes No

Installed by Licensed Tradesperson _____

Yes No

Installed to Manufacturer's Instruction _____

Yes No

Installed to Australian Standards _____

Yes No

CONDITIONS

A service fee of \$90.00 + GST per hour, inclusive of travel time will be charged for call outs that are deemed to be not covered by warranty. (i.e. incorrect installation, non Britex product or if product is no longer within warranty period. Payment would be required on completion of the job, unless job is deemed to be covered by warranty.

Please debit my card as follows (Note: Credit Cards may incur a 3% surcharge)

Mastercard Visa Amex

Card Number

CCV / CVC / CSC Code

Expiry date _____ / _____

Agreement to above conditions:

Name _____ Date _____

Signed _____

OFFICE USE ONLY

Initiator _____

Date _____

Charge Customer Amount (\$) _____

Britex Amount (\$) _____

Claim No _____



melbourne | sydney | perth | adelaide | brisbane | darwin | hobart
new zealand | hong kong